



Mahesh Channapatna Girish

Manama, Bahrain | Mobile: (+973) 3834 3236 | Email: info@maheshcg.me |

LinkedIn: <https://www.linkedin.com/in/maheshvashishta/> | Website: www.maheshcg.me



Technology Consulting Assistant Manager with 8+ years of experience across data privacy, data and AI governance, information security, business continuity and enterprise technology delivery in Bahrain, KSA and the UAE. Progressed through Consultant and Senior Consultant roles at Keypoint, delivering regulatory implementation, risk and technology transformation engagements. AIGP, CIPM and CISA certified, with strengths in project leadership, client advisory, business development, team development and translating PDPL, NDMO, PCI DSS and ISO requirements into practical frameworks, controls and implementation roadmaps.

Core Proficiencies

Project Delivery
Client Advisory
Data Privacy

Data & AI Governance
Information Security & Risk
Business Continuity

Project Economics
Team Leadership

Work History

Keypoint Solutions W.L.L – Manama, Bahrain | Jul 2023 to Present

Assistant Manager – Technology Consulting | Sep 2026 to Present

- Lead end-to-end delivery of Technology Consulting engagements across data privacy, data governance, AI governance, information security and business resilience, with accountability for scope, workplans, resources, quality, risks, change control, timelines, budgets, milestones, invoicing and client outcomes.
- Provide technical and delivery oversight by reviewing methodologies and deliverables, resolving complex project issues, managing escalations and maintaining clear reporting to clients and senior leadership.
- Drive business development through account development, opportunity qualification, solution design, proposal preparation, effort and cost estimation, client presentations and cross-selling of relevant advisory services.
- Manage senior client relationships and translate regulatory, risk and technology requirements into new engagements, implementation programmes and follow-on opportunities.
- Build Keypoint's market visibility by developing thought-leadership topics, preparing event submissions and securing speaking opportunities at conferences, webinars and professional forums.
- Own the implementation and adoption of Project AdvisoryHub – KP Technology Advisory Assistant Tool, including requirements definition, content governance, testing, rollout, user training, stakeholder coordination and benefits measurement.
- Build team capacity through resource planning, recruitment and onboarding support, coaching, knowledge sharing, performance feedback and technical capability development.

Senior Consultant – Technology Consulting | Sep 2024 to Aug 2026

- Led engagements and coordinated delivery across a project portfolio covering SAP data migration, Bahrain and KSA data privacy, data governance, PCI DSS, policy development and organisational governance; independently completed a Bahrain PDPL implementation within agreed timelines.
- Managed complex SAP data migration support under compressed timelines and scope pressure, coordinating additional resources, internal workplans and quality controls to maintain delivery milestones and data accuracy.
- Developed and reviewed gap assessments, DPIAs, BIAs, risk assessments, recovery strategy, governance frameworks, policies, procedures, KPIs and implementation roadmaps aligned with Bahrain PDPL, KSA PDPL and NDMO, PCI DSS and relevant ISO requirements.
- Supported client growth and project economics through relationship management, opportunity development, proposal support, costing, milestone management and timely invoicing.

- Strengthened the Technology Consulting market presence through a 13-week AI-services campaign, the Building Trustworthy AI webinar, three editions of AI Flash, and more than 50 LinkedIn thought-leadership posts and polls covering KSA PDPL and AI governance.
- Designed and scaled an internal profile and credentials solution from Excel/VBA automation to a WPF and SQL Server enterprise platform, reducing profile preparation and validation to under 30 seconds and enabling controlled profile, credential, CRM, project management and billing workflows.

Consultant - Technology Consulting | July 2023 to Aug 2024

- Conducted data management and privacy gap assessments against Bahrain PDPL and KSA NDMO and PDPL requirements, translating findings into prioritised remediation plans.
- Developed governance policies, procedures, strategies, KPIs and implementation controls, and supported client reporting, technology selection, cross-functional implementation and business continuity and disaster-recovery planning.
- Collaborated closely with cross-functional teams to provide expert guidance on security measures during the design, development, and deployment of new technologies and systems.

Assistant Project Manager - Cybersecurity Services | ProVise Management Consulting | Apr 2023 to May 2023

- Maintained tactical control of project timelines to keep teams on task and achieve schedule targets.
- Partnered with project team members to identify and quickly address problems.
- Delivered a high level of service to clients to both maintain and extend relationships for future business opportunities.
- Supported senior managers and department leaders by completing projects and problem resolution under schedule demands.
- Developed risk assessment reports to identify threats and vulnerabilities.
- Analysed security policies as per ISO 27001 for usefulness and value to suggest security policy improvements.

Information Security Officer | Rise and Shine Group of Companies | Dec 2022 to Apr 2023

- Reviewed violations of computer security procedures and developed mitigation plans.
- Performed risk analyses to identify appropriate security countermeasures.
- Recommend improvements in security systems and procedures.
- Conducted security audits to identify vulnerabilities.
- Encrypted data and erected firewalls to protect confidential information.
- Managed team of employees, overseeing hiring, training, and professional growth of employees.
- Worked within applicable standards, policies, and regulatory guidelines to promote a safe working environment.
- Monitored computer virus reports, determining when to update virus protection systems.
- Engineered, maintained, and repaired security systems and programmable logic controls.
- Developed plans to safeguard computer files against modification, destruction, or disclosure.
- Performed risk analyses to identify appropriate security countermeasures.
- Learned new skills and applied them to daily tasks to improve efficiency and productivity.

Group IT Manager | Rise and Shine Group of Companies | Dec 2022 to Apr 2023

IT Manager | Rise and Shine Insulation and Fire Protection LLC – UAE | Aug 2021 to Dec 2022

- Managed network and system performance, conducting troubleshooting, security patching, and maintenance.
 - Coordinated IT operations activities to deliver a smooth flow of daily business needs.
 - Assisted in the development of long-term strategies to grow the department and resources.
 - Wrote policy, procedure, and manuals governing internal IT use.
 - Partnered with project team members to identify and quickly address problems.
 - Interacted and negotiated with vendors, outsourcers, and contractors to secure products and services.
 - Coordinated technical training and personal development classes for staff members.
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- Communicated with the executive team and CEO to maximise development efficiencies and resolve technology issues.
- Developed, analysed, and modified budgets to allocate current resources and estimate future IT requirements.
- Administered web server and supported SharePoint and MS Teams server-based applications.
- Provided network support services for devices such as switches, firewalls, routers, and other hardware.

Digital Marketing Executive | Rise and Shine Insulation and Fire Protection LLC – UAE | Dec 2019 to Dec 2022

- Created solution-based execution plans to achieve business goals based on Google Analytics and internal reporting data.
- Directed traffic growth strategies, SEO, content distribution, email marketing, and trackbacks.
- Utilised Google Analytics to set up, monitor, and analyse content success and identify opportunities for content improvement.
- Created and distributed monthly SEO reports to notify site traffic, goals, and KPIs.
- Oversaw marketing expenditures and coordinated department workflow to meet deadlines under budget.
- Leveraged Mail Chimp to implement email campaigns and monitor performance.
- Increased brand awareness through the creation and management of social media channels, boosting social media engagement by 80%.
- Monitored and analysed market and competitor metrics to inform digital marketing strategies.
- Optimised website exposure by analysing search engine patterns to direct online placement of keywords or other content.
- Oversaw preparation of marketing copy, images, videos, emails, and other collateral.
- Generated 10% in sales through effective networking and marketing strategies to grow new business and increase productivity.

ERP Executive | Rise and Shine Insulation and Fire Protection LLC – UAE | Dec 2018 to July 2021

- Analysed network security and current infrastructure to assess areas in need of improvement and develop solutions.
- Played a key role in ongoing network design, re-evaluation, and optimisation to keep pace with company growth.
- Worked closely with management teams to plan, develop, and execute technical strategies aligned with the company's vision.
- Led and assisted technical upgrade projects by working and coordinating with management and developers for integrations.
- Identified computer hardware and network system issues, performing troubleshooting techniques for remediation.
- Reviewed and assessed architecture design, implementation, testing, and deployment needs to identify project requirements and costs.
- Completed paperwork, recognised discrepancies, and promptly addressed them for resolution.
- Monitored company inventory to keep stock levels and databases updated.
- Learned new skills and applied them to daily tasks to improve efficiency and productivity.
- Note: was a part of many appraisals and incentives from the company

Junior Software Engineer | Glovish Technologies - India | June 2018 to Nov 2018

- Collaborated with the team to analyse system solutions based on client requirements.
 - Manipulated and implemented object-oriented programming models.
 - Documented software development methodologies in technical manuals to be used by IT personnel in future projects.
 - Discussed project progress with customers, collected feedback on different stages, and directly addressed concerns.
 - Developed clear specifications for project plans using customer requirements.
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- Delivered completed products within the project deadline.
- Documented customer requirements and project plans.
- Developed applications by applying experience in VB.NET and Java programming languages.
- Collaborated with senior software staff to produce new software solutions.
- Used SQL Agent to schedule and monitor SQL jobs.

Education

Master of Computer Applications, MCA - 2022

Amity University, Noida, Uttar Pradesh

Bachelor of Computer Applications, BCA - 2020

Bangalore University, Bangalore, Karnataka, India

Certifications

Artificial Intelligence Governance Professional (AIGP)

IAPP

Certified Ethical Hacker v11

EC – Council

Certified Information Privacy Manager (CIPM)

IAPP

Certified Information Systems Auditor (CISA)

ISACA

Projects

Keypoint Client & Profile Hub (Enterprise Profile, Credentials, CRM, Project & Billing Management Platform) |

Jun 2025 – Present | Associated with Keypoint

▪ Situation:

Preparing client proposals and presentations required accurate, consistently formatted professional profiles and project credentials. As usage expanded, the original spreadsheet-based process also needed stronger data integrity, access control, workflow management, auditability, reporting, deployment controls, and operational resilience.

▪ Task:

Design and progressively develop a centralised platform for maintaining professional profiles, project experience, credentials, CRM and billing information, while supporting reusable client-facing outputs, role-based workflows, controlled administration, and secure enterprise deployment.

▪ Action:

Initially developed an Excel and PowerPoint automation solution using VBA, structured data capture, multi-category search, and Alt Text-based placeholder mapping to generate brand-aligned presentation profiles. Subsequently evolved the solution into a WPF desktop application backed by SQL Server, incorporating:

- Professional profile and project-experience management
- Automated PowerPoint and Excel output generation
- CRM companies, contacts, leads, touchpoints and referrals
- Project setup, payment phases, fee notes, invoices and billing workflows
- Role- and service-line-based access controls
- Controlled data imports, validation, previews and rollback
- Dashboards, reports, FAQs and configurable workflow rules
- In-app and email notifications, calendar integration and queued delivery
- Audit trails, application versioning and release controls
- Secure application updates, Intune packaging and managed deployment
- Automated database backup, recovery and replication processes
- User guides, technical documentation and operational procedures

▪ Result:

Reduced individual profile preparation and validation time to under 30 seconds and transformed a manual, spreadsheet-driven process into a centralised enterprise platform. The solution improves data consistency, access control, auditability and operational visibility while supporting faster proposal preparation, structured CRM and billing workflows, automated communications, controlled data management, resilient backups and managed enterprise deployment.
